

CareOregon Community Advisory Council Meeting Minutes September 19th, 2019

315 SW 5th Avenue, 1st Floor Gathering Space, 1pm – 3pm

COCAB Members

Gary Cobb
Victoria Rieth
Annette Parker
Tom McConnell
Nancy Romero
Judy Kent
Rebecca Green

ABSENT

Kay Dickerson

Guests:

Amy Dowd, COO
Shawn DeCarlo, Community Benefit Manager
Jen Echternach

CareOregon Staff:

Anna Lynch
Kayleen Van Duzer
Caroline Pope
Erica Lee Barrios
Linda Nguyen

Meeting began at 12:30pm

Introductions and Announcements

Anna – New faces in the room! Erica and Linda are our new Community Outreach Coordinators, Caroline is our new Community Outreach Supervisor.

Caroline – New Community Outreach Supervisor, prior to joining CareOregon worked at 211 info and as a SNAP advocate

Tom – Tamara will not be returning.

Gary – OHP notices will be coming out, prepare for that.

Nancy – will make a box and will collect items/letters/cards to send to Tamara. Items to contribute will need to be small.

Annette – likes getting the opportunity to get out in the community and share what CareOregon is and what CO does.

Linda –New Outreach Community Coordinator heading in to 2nd month at CareOregon. Came to CO from IRCO.

Erica – New Outreach Community Coordinator heading in to 2nd month at CareOregon. Came to CO from Washington County with veteran services.

Agenda Approved

Meeting Minutes Approved

Leadership Introduction - What's Going on at CareOregon

Amy Dowd, Chief Operations Officer, joined meeting to share what's going on at CareOregon. Deep appreciate of this Board and making sure that we're advocating for our members and their unique health needs. Access to care for members is not only for critical care needs but their preventive care needs. Thank you all for your dedication and interest!

Amy recognized Anna for filling in on the transition for Tamara. Anna has brought this group together and is providing great leadership and momentum. Welcome to the new team members – Linda, Erica and Caroline.

CareOregon is embarking on our new journey with our affiliation with Providence. CareOregon will maintain our secular position and our services will not change at all. The CareOregon name, brand, Board of Directors will remain the same. Providence is looking to CareOregon to be their Medicaid leader/provider. This affiliation will bring more access to capital for CareOregon so that we can expand further in Oregon or even out of the state. Centene (Trillium Health Plan) has come into the area so there will be another option in the Metro area for Medicaid. For our Duals line of business, Providence has a 4 ½ star rating, so we will lean on that star rating to perform better for those members.

Why Providence? CareOregon and Providence align with missions and wanting to serve the underserved. With this affiliation, there is an ability for CareOregon to influence Providence. Providence is also a non-profit.

Does Providence have a Member Service Advisory Board and would they have a place at this Board? Amy will talk to Providence on this item and follow up with Anna.

Currently CareOregon and Providence are examining what we do well/what they do well/what we could both adopt to do better. CareOregon will be getting our voice out officially with an op-ed in the next couple weeks. Goal is to have a definitive agreement sometime in 2020.

September/October Events & Fall Grant Cycle

Shawn DeCarlo, Community Giving Manager, joined COCAB to share September and October Sponsorship events.

Kayleen will add the following members to events:

Rebecca –

10/3 Oregon Business – 100 Best Nonprofits Dinner

10/17 Quest Center – Celebration of Wellness Rebecca plus one.

Judy and Annette -

10/1 NAMI Oregon – Gordon & Sharon New Freedom Award Dinner

9/28 Oregon Recovers – Walk for Recovery

Nancy –

10/12 Basic Rights Oregon Gala

Tom –

10/17 Quest Center - Celebration of Wellness

CCO 2.0 Health Share Road Shows:

- Washington County October – 17th from 6-8pm at Tuality Education Center
- Clackamas County – October 21st or 23rd at Clackamas Community College
- Multnomah County – October 26th at Asian Services & Health Center

Fall Grant Round is in full swing. In the next meeting, Shawn will bring summaries in October for group to review and gather input. Shawn will include if CareOregon has funded grantee in the past.

Listening Session

Listening session was scheduled for 10/17 but with the CCO roadshows the recommendation is to postpone listening session to a later date.

Group reviewed Jeopardy Game.

Material Review

OHA has mailed out their first communication to OHP members. ([Pick your Plan](#)) Every OHP member that is in a county that has a choice between CCOs will receive this mailing. Follow up letter will come out on October 16th.

CareOregon has posted FAQs to their website – [Member Choice Info](#)

Anna will put together slides to show the relationship between Health Share and CareOregon.

CareOregon's marketing campaign will be kicking off soon. It will start with Max and bus wraps. Then in early 2020 there will be radio, tv and print media out in the community.

Recruitment postcard is available! COCAB needs to get ahead in recruiting members and community partners. The recruitment postcard could be used to reach out to community members.

Pull up a list of community partners to start bringing them in to future meetings. Might want to think about having a Providence employee come to the table. Anna will talk with Shawn to get a list from him of community partners that CareOregon is working with. Will want to make sure that we are inclusive of all three counties. Goal is to have a committee of 20.

- CAP
- NAACP
- Black Lives Matter
- Oregon Health Equity Alliance (OHEA)
- Apano
- Urban League

- Sisters of the Road
- Doernbecher
- Oregon Food Bank
- SCI
- Northwest Housing Authority
- Mult Co Health
- Wash Co Health
- Clack Co Health
- Pear
- Outside In
- Janus

Meeting Adjourned at 3:00pm. Next meeting is Thursday October 17th, 2019

Agenda Items for Next/Future Meetings:

- Disaster preparedness for disabled community (service animal, pets) – perhaps start the discussion with a COCAB workshop. CareOregon has a department that helps – invite Steph Sharp to future meeting. Have Steph bring helpful materials. (If they need more time we can do this in November)
- Add standing agenda item to last 10 minutes of each meeting: discuss future agenda items or ideas for COCAB.
- Fall Grant Round – Review Summaries – Shawn DeCarlo
- Rebecca Reynolds – Cover DME services
- Recruitment – review list of community partners
- Health Share and the RAEs – Anna
- Box for Tamara (during lunch)
- Maria from Health Share to discuss CHIP
- Denisha Brown, came from Urban League – we can bring her in for a future meeting.